



End of Year 2 Project Report: Greater Manchester Modern Slavery Response Network.

Hannah Flint, Network Coordinator for STOP THE TRAFFIK (STT)

This report aims to outline the activity of the Modern Slavery Response Network coordinator in Greater Manchester during the time period January 2017-January 2018.

The charity STOP THE TRAFFIK (STT) continues to provide a 'Network Coordinator' in the multi-agency, co-located Modern Slavery Co-ordination Unit, led by GMP and the GM Combined Local Authority under 'Program Challenger'. The coordinator works on a part-time basis: 4 days a week, term-time only.

Key Highlights = Increase in referrals into the MSCU, with NGO's and Modern Slavery Helpline the largest referrers (see graph included). Increase in the number of victims identified. Increase in the number of victims entering the NRM. Opening of the GM emergency accommodation for victims. Increase in attendance at awareness raising events and training sessions. Increase in minority voices being included in training and events.

Key Challenges = meaningful connections in some 'harder to reach' communities have proved challenging, as outlined in the paragraphs below. Common issues relate to Immigration concerns, cultural disconnects or a lack of trust in the support system.

Coordinators' summary of engagement with some of the potentially vulnerable communities:

African Migrants – Over the past 2 years, the Nigerian Women's Group/ Chrysalis Family Centre have run several awareness raising events in partnership with STT/Challenger. Although awareness of Modern Slavery and the support available has grown (see breakdown below,) in conversations and feedback after presentations, **immigration concerns** are consistently raised as the reason people would not self-identify or report concerns for others. The current Home Office campaign targeting Domestic Servitude in the Nigerian community is potentially misleading, as it implies victims would get assistance to stay in the UK. A lack of transparent and honest campaigns to use has not helped us build the trust needed for this community to start making more reports.

Roma – the Roma charity Kaskosan continue to support us and work with us, and some of their friends and associates have been of huge help to us too. A Roma student at the University of Salford, studying for his PHD in social policy was able to provide training and awareness for all GMP’s Tac and VLO’s on their CPD day. A Roma pastor of a large church in Oldham also hosted a community awareness raising event with us.

Vietnamese- the Wai-Yin society in Manchester were engaging with us for a while, but a sudden death in their leadership and some staff changes following this mean we need to build new relationships with this key organisation. A days’ research with a Vietnamese catholic priest gave valuable insight into why Vietnamese continue to go missing, and be at risk from traffickers. **Fear of deportation** was described as overriding any present suffering or exploitation, and as the current support system for victims does not provide a clear pathway for victims to legally settle here in the UK, victims will not risk coming onto the radar. A separate report on this discussion is available on request.

Refugee and Asylum Seekers- The coordinator has heard from support staff working with refugees and asylum seekers that the percentage of their clients who have also experienced trafficking is very high. Although the coordinator continues to promote Duty to Notify forms with staff, going forward we should look at additional ways to collect this information and some of the stories and experiences of the victims.

Awareness Raising Events Totals:

- **1,969** adults + young people through events, **at least 51%** of whom were from ‘vulnerable communities’ (Young people, offenders, African Migrants, Roma-Gypsy) (12.7% increase on Year 1 results)
- **11,000** GMP officers and staff through online video
- Trapped campaign online: Facebook – **166.8 k** reached, Twitter – **9.2 million** reached (from GMP comms stats)
- plus the awareness raising weeks at Manchester airport (numbers not recorded)

Training Events Totals:

- **1,013** adults attended training events and inputs from STT (157.8% increase on Year 1 results)

NGO Forum Summary:

- **115 people** at quarterly forums and **9 new NGO's** engaged in the network since Jan 2017 in 1:1 visits:

Refugees: Boaz Trust, Destitution Project Bolton
Homeless: Coffee4Craig, Barnabus
Male sexual exploitation: Survivors, Men's Room
African Heritage: Afristar
Housing: T aymar House, First Choice Homes Oldham

Ongoing working relationships/ attendees at the NGO forum include:

Trafficking specific Organisations: STOP THE TRAFFIK, City Hearts, Medaille Trust, Hope 4 Justice	Faith: Command Prayer Centre/Faith Network4Manchester, Caritas
Homeless: Booth Centre, Mustard Tree, Homeless Link	Housing: Bolton at Home
Young People: Barnardos, Afruca, Lifeshare	International: IOM, Friendship Foundation Romania/UK, Red Cross
Sex Workers: Manchester Action on Street Health (MASH)	Others: Parasol, Trafford Rape Crisis, Kaskosan Roma organisation, Manchester University, Soroptimists International, BHA (Black Health Association)
African Heritage: Nigerian Women's Group/ Chrysalis Family Centre,	Plus the 9 new NGO's mentioned above

Key Plans for 2018 to include:

- Focus on Business Network, launching Jan 2018
- Online campaigns to include Facebook/'Trapped' County Lines, plus exploring Homeless resource on www.streetsupport.net and Roma-Gypsy language resource on www.Kaskosan.org
- Travel safe awareness raising at Manchester airport (with Border Force and Chaplanicy) plus explore option at Piccadilly Train station

Breakdown of activity from Jan2016 - Dec 2017

Focus Area 1: Awareness Raising		
Target1: To raise public awareness of the issue of Modern Slavery, especially in vulnerable communities		
Agency/Forum/Partner	Output	Feedback/Impact measurement
ALL/SHARED	<p>STOP THE TRAFFIK 'Together Against Trafficking' national conference 6.3.17 @ Oasis Media City Academy. 200 attendees from NGO's, community, enforcement, statutory and NHS. Workshops, presentations and a shared market place representing 18 local and national NGOs.</p> <p>MSCU conference: North West Modern Slavery Conference @ Manchester City Football stadium 7.3.17 200 attendees from Local Authority, Police and NGOs across the north west.</p> <p>Manchester Cathedral 'Modern Slavery: Protecting Vulnerable people' event 30.10.17. 180+ attendees from NGO's, Faith, community, enforcement, statutory and NHS. Opening speeches from Deputy Mayor Baroness Hughes, Co-OP, Medaille and City Hearts, plus 'café conversations' with 16 organisations from NGO + enforcement agencies.</p>	
NGOs	<p>Nigerian Women's Group event 25.2.17 alongside STT, Rhema theatre company+ Chrysalis Family Centre @Nawaab restaurant. 150 attendees (95% from African heritage communities).</p> <p>Kaskosan Roma charity event alongside STT 1.3.17 @Oldham library. 150 attendees from Roma community (including local Roma church), MSCU, Local Authority, Salford University and legal firms.</p> <p>Nigerian Women's Group with STT, Afruca + Manchester University follow up event 30.9.17 @Manchester University. 36 attendees all from African heritage communities.</p> <p>Soroptimists International awareness raising week- online and paper survey on MS Knowledge and awareness</p> <p>17.1.17. Soroptimists Bolton Human Trafficking talk (delivered by STT) 35 attendees from community, NHS and international</p>	Report pending

Multi Faith	<p>African Churches Modern Slavery project supported by STT : 250 adults and young people</p> <p>Caritas/Salford Cathedral Modern Slavery event: 7.2.17. Catholic faith community, NGOs (inc. presentation from STT) and police presentations and workshops. Irish Traveller charity link made. C.80 people</p> <p>Manchester Cathedral ‘Peace and Unity’ event 23.7.17. Stand for STOP THE TRAFFIK with 40+ conversations around Modern Slavery.</p> <p>STT presentation at Nazarene Theology College 20 (adult) students training in faith roles (including a Nigerian church pastor) 28.11.17</p>		Knowledge of signs and indicators rose from an average of 1.5 to 4 out of 5 and how to report from 2 to 5. Comments included that people would “be more vigilant” “share info with others” and “report when I spot the signs”.
Schools and Young People	<p>Promotion of Trapped Campaign- see GMP comms report for further info.</p> <p>STT volunteer presentation in Bury Holy Cross College, 50 students aged 16+, 6.6.17</p> <p>STT presentation@ Thornleigh Bolton School, 240 pupils, Year 11, 19.10.17</p> <p>STT Student volunteers ‘Sing for Freedom’ event @ Solomon Grundys Withington c.80 students</p>		
Airport	<p>Travel Safe week launch in partnership with STT, Border Force, Manchester Airport Group (MAG), Airport Chaplaincy and Immigration Enforcement 6.3.17. 70+ attendees from airport businesses, NGO and enforcement agencies.</p> <p>Drive for Freedom campaign with STT, Network volunteers and Airport Chaplaincy, 3 days at Airport Taxi Park beginning 8.3.17 c.40 taxi drivers plus resources left to cascade to others.</p>		
Business	<p>Anti-Slavery Day stand at Co-Op headquarters with STT + MSCU, 18.10.17 c.40 conversations</p>		
HMP Styal	<p>Modern Slavery Awareness raising event with STT and Prison Chaplaincy, 27.9.17. 102 inmates over 3x sessions plus 6 prison staff</p>	<p>Feedback given = awareness raising session last year helped one inmate understand her own journey from exploitation into criminality and she has received in depth support and counselling from the chaplaincy team over the last year.</p> <p>Positive response to Trapped campaign- many inmates identified with the story and sought further support from the chaplaincy team.</p>	

Enforcement	STT 'TED Style' talk on Modern Slavery filmed at GMP Force HQ and cascaded across GMP in division events and training, part of the new Target Operating Model of GMP. (6,000 police officers 5,000 police staff)	Hannah Flint received a Chief Constable's Commendation for the talk, alongside other speakers from GMP.
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Focus Area 2: Victim Protection		
<i>Target1: To provide training and awareness raising to increase victim identification</i>		
Agency/Forum/Partner	Output	Feedback/Impact measurement
ALL/SHARED	<p>STT delivered:</p> <p>Manchester multi agency safeguarding training 9.2.17 (alongside GMP) 40 attendees (Local Authority, Early Help, NHS, Education)</p> <p>Manchester multi agency safeguarding training 9.3.17. 40 attendees (Local Authority, Early Help, NHS, Education)</p> <p>Salford Council Safeguarding Board 21.3.17 (alongside GMP) 21 attendees, multi-agency (children and adults)</p>	<p>Multi Agency: Actions as a result of the training included "share info with colleagues" and "use Duty to Notify forms". Knowledge of what Human Trafficking is and its various forms rose from an average score of 3 to 4.6 out of 5, The Indicators of trafficking from 2.7 to 4.6 and knowledge in How to respond from 1.8 to 4.6.</p>
NGO	<p>STT delivered training to:</p> <p>Crimestoppers regional leads 20.6.17 (alongside GMP) 26 attendees from across UK</p> <p>Coalition of Relief Homeless (COR) charities (Barnabus, Lifeshare, Coffee4Craig, Reach out to the Community) 19.7.17. 18 volunteers</p> <p>Trussell Trust Foodbank 14.9.17. 14 Managers from across GM</p> <p>Mustard Tree Homeless charity 23.11.17. 22 staff</p>	<p>COR Homeless Charities: Knowledge of what Human Trafficking is and its various forms rose from an average of 2.9 before the training to 4.6 out of 5 after, the indicators from 2.6 to 4.5 and how to respond from 1.4 to 4.5. Actions to take following the training included "raise awareness with our clients" and "share information with other staff and volunteers".</p> <p>Mustard Tree: Knowledge of what Human Trafficking is and its various forms rose from an average of 3.6 before the training to 4.8 out of 5 after, the indicators from 2.2 to 4.2 and how to respond from 1.8 to 4.2 Actions to take following the training included</p>

	<p>First Choice Housing Managers Oldham 31.11.17. c.60 staff</p>	<p>“create safe spaces to listen to clients’ stories” and “raise awareness with our session participants” First Choice Housing Managers “The presentation Hannah gave to our Leaders Forum was excellent and very well received. It opened our eyes to what is going on in our communities and more importantly, what to look for and how to report any concerns. We are now going to disseminate this learning to all colleagues in the organisation” Paula Field Community Legal Manager.</p>
<p>Local Authority/Schools</p>	<p>STT delivered training to:</p> <p>Supplementary Schools network 21.3.17. 20 attendees</p> <p>Rochdale Complex Safeguarding for secondary heads and designated safeguarding leads 22.3.17. 40 staff</p> <p>Bolton College Staff training day 19.10.17. 60 staff</p> <p>Stockport heads and designated safeguarding leads 9.11.17 60 staff</p>	
<p>Enforcement</p>	<p>STT delivered training to:</p> <p>6.1.17. Victim Liaison Officers- 1 hour input 12 officers</p> <p>25.1.17. HMRC Tax Evasion Officers 4x 1hour sessions 60 staff total</p> <p>30.1.17. Dallas Court Immigration Officers 1 hour 40 officers</p> <p>22.2.17. Border Force Safeguarding new starters 1 hour 10 officers</p> <p>2.3.17 Lancs Police CPD 1 hour 70 staff</p> <p>22.3.17 Border Force Safeguarding new starters 1 hour 20 officers</p>	<p>National Tac Advisors course: “You are able to enforce one of our main learning outcomes that Modern Slavery cannot be tackled by the police alone. Your positive attitude and enthusiasm shines through your talks. Your non police perspective is a valuable asset to our course. Officers representing Staffordshire, BTP, NCA (x 2), Nottinghamshire and Leicestershire all said your talk regarding NGO’s represented their main learning from the four day course.” Paul Carroll, Training Coordinator-What Works team, Police Transformation.</p> <p>HMRC: “Information provided was very relevant and well explained”. “Clear presentation with complete</p>

	<p>11.17.17 Victim Liaison Officers- 1 hour input 15 officers</p> <p>19.9.17. Victim Liaison Officers- 1 hour input 10 officers</p> <p>11.10.17 National Tactical Advisors course 40 min input 20 officers</p> <p>16.10.17 Victim Liaison Officers- 1 hour input 10 officers</p> <p>3.11.17. City of Manchester Integrated Neighbourhood Teams 1 hour training 25 staff</p> <p>10.11.17 City of Manchester Integrated Neighbourhood Teams 1 hour training 25 staff</p> <p>29.11.17 Border Force Safeguarding new starters 1 hour 15 officers</p> <p>30.11.17 National Tactical Advisors course 40 min input 15 officers</p> <p>Plus GMP Tac/VLO CPD day included an input from a member of the Roma community- on the historic and cultural background of the Roma people, why they struggle to trust and engage with authorities etc and gave an opportunity for officers to ask questions.</p>	<p>understanding of the subject". "Our team is in a position to assist, the presentation helped me appreciate how the wide ranging information we receive may also assist police and charities".</p> <p>Border Force: "Hannah's insight into themes and the effects that Modern Slavery has on communities both inside and outside the UK is invaluable to ensure that our officers understanding of the subject is the best it can be.</p> <p>Hannah's knowledge and genuine enthusiasm to promote awareness of the subject has had a profound positive effect on our officers, encouraging them that they can really 'make a difference;' in their role. Hannah portrays what effect early intervention can have on the lives of victims. The external perspective and presentations from a non-law enforcement background are essential for officers to gain a complete understanding." Stuart Fisher, Higher Officer+ Border Force Safeguarding trainer</p>
Business	<p>STT delivered training to:</p> <p>21.9.17 CityCo Food and Beverage Network 20 mins 20 Manchester businesses</p> <p>6.11.17. Madlab small business Modern Slavery event with Manchester Business School Alliance/Manchester University, 30 mins 30 attendees</p> <p>29.11.17. Co-Op Northern Suppliers Forum 1.5 hours 25 HR reps</p>	
NHS	In addition to multi-agency noted above, STT delivered training to:	

	23.3.17 Manchester University Students (doctors, midwives, nurses) alongside GMP , 2hours 90 students	
	12.10.17 GP Focused Care Practitioners , 2.5 hours 30 staff	
International	STT delivered training alongside GMP to: State prosecutors, Addis Ababa, Ethiopia, 16.11.17. 25 attendees	
	NGO, Faith and civic leaders, Addis Ababa, Ethiopia, 17.11.17. 25 attendees	
Target 2: To help coordinate the provision of an emergency accommodation for potential victims		
Agency/Forum/Partner	Output	Feedback/Impact measurement
MSCU	MSCU Emergency Accommodation was ready to use April 2017 and a 6 month review took place 2.11.17- to discuss adjusting the risk assessment to allow victims with children to stay at the flat. External risk assessors currently being approached to assist by the Challenger partnership lead. In addition, Medaille Trust now have Home Office funding to provide pre+ post NRM accommodation in GM for up to 10 male victims at a time.	Flat has been used for 12 separate victims to date (21.12.17), first one on 20 th June 2017.
Target 3: To help coordinate the provision of opportunities for work experience/apprenticeships/jobs for victims		
Agency/Forum/Partner	Output	Feedback/Impact measurement
NGO + Business	Brighter Futures Launch- see independent review from Liverpool University. Partnership between Co-Op, City Hearts, Snowdrop and Medaille Trust to provide supported work experience placements. First Choice Homes Oldham – will actively offer jobs to victims resettling in Oldham area.	

Focus Area 3: Information Sharing

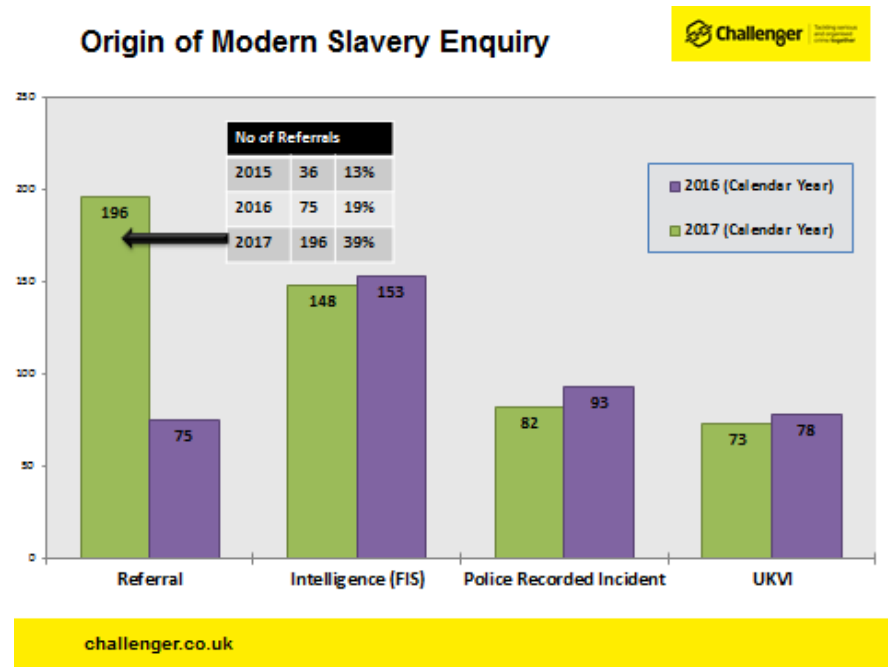
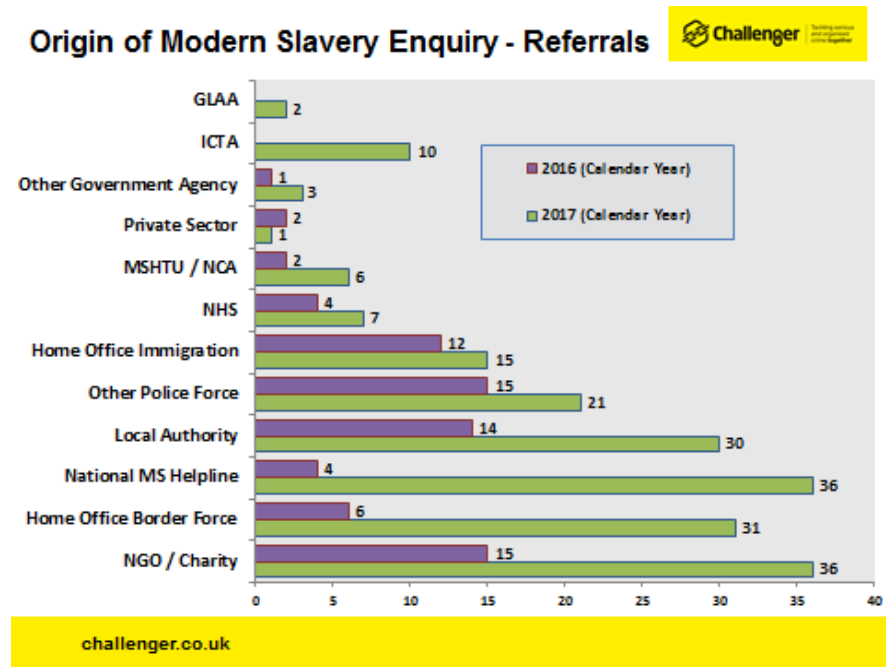
Target 1: To share the picture of Modern Slavery across GM with key partners

Agency/Forum/Partner	Output	Feedback/Impact measurement
ALL	Conferences and shared events as above	
NGO	4 x Forums at Force HQ 17.3.17 46 attendees 14.7.17 33 attendees + MSCU 29.9.17 36 attendees + MSCU 15.12.17 – postponed until new year due to illness.	Feedback will be collected at next forum.
Local Authority	In training and awareness events as noted above + inputting on City Of Manchester modern Slavery strategy planning with MSCU safeguarding lead.	
Enforcement	In training and awareness events as noted above	
Business	In training and awareness events as noted above	
NHS	In training and awareness events as noted above	
National partners	27.6.17 National Network of Coordinators Forum - Human Trafficking Foundation, met at Nexus House. Input from the MSCU to national coordinators, plus events already noted above.	

Target 2: To encourage more referrals into the Modern Slavery Coordination Unit

Agency/Forum/Partner	Output	Feedback/Impact measurement
NGO	Through training and awareness raising as above	Large increase in referrals compared to 2016 = continued growth of the wider network. Highest referrals from NGO's and Modern Slavery Helpline. See chart attached for further info.
Local Authority	Through training and awareness raising as above	
Enforcement	Through training and awareness raising as above	
Business	Through training and awareness raising as above	
NHS	Through training and awareness raising as above	

Referrals into the MSCU taken from GMP slides:



This report does not reflect or contain all the activity of the MSCU and all its partners, just activities specifically relating to the network coordinator's work during 2017.